The NETGEAR® Insight management solution is an industry first. It offers plug-and-play set up and management of your small business network, using an easy-to-use cloud web portal or mobile app. The Insight platform allows any business owner, managed service provider or IT professional to discover and setup their NETGEAR devices, and monitor or manage their network, easily. The intuitive web interface and mobile app cover a variety of configuration options and network situation.

**NETGEAR Insight brings 3 major benefits:**

1. **Insight delivers unified remote management covering select NETGEAR access points, switches, and storage for a complete network solution for small businesses.**

   Insight provides the full management function for devices as well as wireless and wired networks: Discovery, network setup, device configuration, Ongoing monitoring, troubleshooting and Firmware management

2. **NETGEAR Insight business owners or MSP and VARs resellers are able to remotely manage small business networks across multiple locations -- all from a single pane-of-glass on any device.**

3. **Insight provides ongoing visibility control and is custom built for the specific needs of small business networks with alerts and built-in help and support.**

**NETGEAR Insight subscription plans**

NETGEAR Insight management solution comes in 3 subscription plans: Insight Pro, Premium and Basic.

- **Insight Pro** designed for MSPs and resellers, includes all Basic and Premium Feature and more, like multi-tenancy & multi-roles.

- **Insight Premium** includes management and monitoring through both the Insight mobile app and the Insight Cloud Portal, together with additional Insight advanced features. Insight Premium comes in two flavors, a monthly per-device subscription of $0.99 or a yearly per-device subscription of $9.99.

<table>
<thead>
<tr>
<th>INSIGHT OFFER DETAILS</th>
<th>PRO</th>
<th>Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multi-Tenancy</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Multi Network Location</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Ideal Deployment</td>
<td>MSP, branch offices, remote workforce</td>
<td>Multi-location / single business, remote workforce</td>
</tr>
<tr>
<td>Monthly Fees per Device</td>
<td>N/A</td>
<td>$0.99</td>
</tr>
<tr>
<td>Annual Billing Cost for Subscription</td>
<td>$22.00 ($1.83 per month)</td>
<td>$9.99 ($0.83 per month)</td>
</tr>
</tbody>
</table>

Also available Insight Basic -- mobile app only.
The Insight Pro and Premium advantage

The Insight Cloud Portal
Perform setup, monitoring and management through a new intuitive web portal or Insight mobile app – backed by the Insight Cloud. Through the portal, users have a single-pane-of-glass view of all their devices and their locations (multiple sites), from any device, PC, MAC, or tablet, on a larger screen, which is ideal for configuring larger port-count switches, such as the 28-port and 52-port Insight Managed Smart Pro switches. The Insight Cloud Portal is included with the Insight Pro and Premium subscription.

Insight Pro Advantage
Insight Pro comes with all the Insight Premium advantages and more. Advantages include separated multi-tenancy support to remotely monitor multiple customer organizations in one Insight Pro account; even when organizations have numerous network locations, multiple user roles and rights assignment to divide workload across multiple customer network management, and end-to-end delivery of services including registration, setup/configs, remote monitoring, firmware management, support escalation.

Insight advanced features
The Insight Pro and Premium subscription also comes with three advanced features for optimal configuration of your business network.

Fast Roaming:
Enhance the WiFi experience for your employees and guests by allowing their WiFi connections to seamlessly move from one Insight access point to another, without loss of their session connectivity.

Network-Level Config Copy & Cloning:
- Allows admins to create, save, copy, and move device configs and network settings, already applied to other networks (copy & clone configs like SSID, VLANs, LAGs, wired/wireless settings and more).
- Once a configuration is saved under the new location continue to modify for specific customization.
- Significantly reduce time set up for multiple networks and enable speedy deployment for any new network location.

WiFi Scheduling: (Premium and Pro):
Allows to create, setup and save granular schedules that can apply across multiple networks or locations using the same SSID.

PoE scheduler:
- Easily setup multiple schedules/timers for your Power-over-Ethernet devices connected to your PoE Insight Switches right through the Insight mobile app or Cloud Portal.
- Schedule PoE enabling/disabling by port to ensure optimal energy conservation as well as optimal security.
- Fine-tune as needed to maintain the optimal schedules by week, day and time.

* Insight Premium and Pro subscription features only

Insight Core Features
<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insight Web Portal and Insight mobile app (iOS and Android)</td>
<td></td>
</tr>
<tr>
<td>Local device GUI</td>
<td></td>
</tr>
<tr>
<td>Device Discovery with network scan</td>
<td></td>
</tr>
<tr>
<td>Device Scan by QR or Bar Code via Insight mobile app</td>
<td></td>
</tr>
<tr>
<td>One-Tap Device Registration</td>
<td></td>
</tr>
<tr>
<td>Device setup and configuration</td>
<td></td>
</tr>
<tr>
<td>Wired and Wireless Networks setup and configuration</td>
<td></td>
</tr>
<tr>
<td>Single Sign On (SSO)</td>
<td></td>
</tr>
<tr>
<td>Email Alerts</td>
<td></td>
</tr>
<tr>
<td>Push Notifications</td>
<td></td>
</tr>
<tr>
<td>Firmware scheduler</td>
<td></td>
</tr>
<tr>
<td>Support for Multiple Locations</td>
<td></td>
</tr>
<tr>
<td>Cross Device Support (Access Points, Switches and NAS)</td>
<td></td>
</tr>
<tr>
<td>One-tap/click Add Device to Network</td>
<td></td>
</tr>
<tr>
<td>Advanced PoE configuration</td>
<td></td>
</tr>
<tr>
<td>Two-factor authentication</td>
<td></td>
</tr>
<tr>
<td>In-app access to NETGEAR support</td>
<td></td>
</tr>
<tr>
<td>Data History: Up to 7 days with Premium (24 hour with Basic)</td>
<td></td>
</tr>
<tr>
<td>Advanced account-based notification management</td>
<td></td>
</tr>
<tr>
<td>SNMP Device Status - Ready only &amp; log export*</td>
<td></td>
</tr>
<tr>
<td>Network-Level Config Copy &amp; Cloning:*</td>
<td></td>
</tr>
<tr>
<td>Troubleshooting: DNS lookup and speed test*</td>
<td></td>
</tr>
<tr>
<td>Instant Captive Portal*</td>
<td></td>
</tr>
<tr>
<td>Customizable Dashboard* - Account-Level View - Locations-Level View - Device-Level View</td>
<td></td>
</tr>
<tr>
<td>Insight Pro discounted multi-pack (via Distribution Channel)*</td>
<td></td>
</tr>
</tbody>
</table>

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NSP Technical Support Tel: 877-292-3155 / NETGEAR SMB Sales Office Tel: 866-480-2112 Option 2 / uspowershift@netgear.com
SMBs need reliable WiFi coverage to build their business, regardless of whether their business is on-site or distributed across all their employee homes. Now more than ever, IT managers or MSPs providing networking services need to be able to configure, monitor and manage networks remotely. They need a solution that provides them with a single console where they can see the networks’ health and be able to drill down into any device on their networks, no matter how complex.

NETGEAR Insight provides a comprehensive cloud-managed solution that enables IT pros to setup, configure, monitor, troubleshoot and manage their networks entirely remotely. In Insight 5.11, we’ve deepened wireless management feature functionality to provide MSPs and IT managers even more tools to deploy small and large WiFi networks.

**High-Density WiFi management:**

<table>
<thead>
<tr>
<th>New Features</th>
<th>PRO</th>
<th>Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Load Balancing: allows users to set limitations on APs based on client signal strength threshold and/or number of client devices</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Full support for 802.11 K/V/R</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Client roaming history / report: Allows IT managers to have a better view of client device roaming in their WiFi deployments</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>SNMP (read only) for AP</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Broadcast to Unicast (enable, disable)</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>SSID-level Client Isolation: Ensure network isolation / stop traffic for one wireless network to another</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Advanced Rate Selection</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Monthly Usage Billing: users can easily add devices and scale their network with monthly based billing</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

Enhanced management support for Orbi Pro:

- Simplified onboarding: removes network setup screens to allow Orbi Pro users to simply setup their Orbi Pro easily with a separate onboarding flow for Orbi Pro
- Full SSID management for all 4 SSIDs
- WiFi client isolation: associate those SSIDs with different VLANs to create a different environment for each
- Radio selection (2.4 and 5 GHz)
- Firmware management for Orbi Pro satellites

**Security Router BR200 Management Features**

- Site-2-site VPN (add-on service with subscription): to create a secure virtual network and connect up to 3 locations
- Remote user VPN (add-on service with subscription): Invite remote VPN users to access your network securely by using their email addresses
- IPSec configuration for site-2-site
- DHCP configuration
- WAN IP configuration
- Add/Remove devices
- Statistics
- Traffic graphs & stats
- VLAN in use
- Network dashboard
- Display system health
- DHCP configuration
- Router (mobile app), VPN Groups & Device list
- Data consumption graph per network
- Health dashboard
Access Point Management Features: Setup SSIDs, security and guest Captive Portals. Manage WiFi Channels and seamless Fast Roaming.

- Devices Supported:
  - WAC500 Series Access Points, Orbi Pro Router and Satellites, WAX610, WAX610Y and Orbi Pro WiFi 6
- SSID Setup (Up to 8 SSIDs)
- Frequency band Selection
- VLAN Creation and Association with SSID
- WiFi Security:
  - WPA/WPA3
  - URL Filtering
  - MAC ACL
- Custom Captive Portal Creation
- Visibility into WiFi Clients
- WiFi Auto Radio Management
- Instant WiFi with Auto RRM (Available with WAC540)
- Instant Mesh WiFi (WAC540/WAC564 only)

Switch Management Features: Configure ports, traffic priority, security and PoE; setup VLANs including across switches.

- Devices Supported:
  - GC Series Switches and Select Smart Managed Pro Switches
- Advanced L2 switch features setup and management
- Create isolated segments for Point-of-Sale, Guest Internet, VoIP, Video
- Internal IP setup for LAN
- Group Port Wizard for easy ports configuration even across multiple devices
- VLAN creation, setup and management
- Traffic prioritization including Video and VoIP
- Port trunking (LACP/LAG) management
- Traffic tagging/untagging
- Advanced per-port PoE management
- Enable/disable PoE and traffic per port
- IP Filtering
- Duplex Mode: Auto, Half, Full
- Jumbo frame support/frame size selector
- Per port speed selection
- Switch Diagnostics
- STP/RSTP Enable/Disable
- Static Routing

Storage/NAS Management Features: Stay on top of status, update settings and firmware of your ReadyNAS storage devices.

- Devices Supported: All ReadyNAS except 100-series
- Status Check
- NAS discovery, monitor, reboot
- NAS Setting: IP Address
- NAS Monitoring:
  - System & CPU Temperature
  - Fan Speed
- NAS Usage Stats:
  - By Volume and By (User) Shares
  - RAID Level
  - Disk Status

Access offers, payment and Cloud portal at www.netgear.com/insight

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